

RESORT RELEASE DOCUMENT

This document must be addressed with the client and signed for each guest/patient. Once signed, this document is good until the end of the current year in which it was signed.

BINGLE VET RESORT REQUIREMENTS

1. Vaccines: All guests/patients must be current on all vaccinations including Rabies, Distemper, Parvo Virus, and Bordetella for dogs; and Rabies, Feline Distemper, Rhinotracheitis, and Calci Virus for cats.
2. Fleas & Ticks: All animals must be free of external parasites (ex. ticks, fleas, etc.), or they will be treated and the Owner will be responsible for the additional charge to treat.
3. Pet Care Agreement: Any pet that requires veterinary attention will receive it at our discretion and at the Owner's expense. We will always try to contact the owner, if an emergency should occur. I have read and understand Bingle Vet's Pet Care Agreement. If my pet has an emergency, I am alright with investing \$ _____ if something unforeseen would occur and the clinic was unable to reach me.

TREATMENT RELEASE AUTHORIZATION

If my pet(s) is to receive additional services while staying at the Resort & Spa, I certify that I am the owner of the above animal and I do hereby consent and authorize Bingle Veterinary Clinic to perform the procedures and additional diagnostic and/or treatment procedures (including vaccinations, medications, tests, surgical procedures, anesthetics) as deemed advisable for my pet(s), while he/she is under their care and supervision.

OWNER RELEASE

You are to use all reasonable precaution to protect my pet against injury, escape or the death of my pet. The clinic staff will NOT be held liable for any problems that develop provided reasonable care and precautions are followed. I understand that ANY problem that develops with my pets while I'm absent will be treated as deemed best by the veterinarians and I ASSUME FULL RESPONSIBILITY for the treatment expense involved. I also ASSUME FULL RESPONSIBILITY if my pet becomes sick or ill due to a lack of recommended vaccines.

If I neglect to pick up my pet within 5 days of the scheduled release date and do not notify you within that time period, you may assume the pet is abandoned and are hereby authorized to dispose of the pet as you deem best and/or necessary. If my pet should injure itself in an escape attempt, refuse food, become ill, or die while being hospitalized, I will not hold Bingle Veterinary Clinic and the team responsible and/or liable for gross negligence. I agree to pay, in full, for services rendered, including those deemed necessary for medical or unforeseen circumstances. Any estimates or charges for the planned procedures are only approximations, and the final bill may be greater or less than these amounts. All Services Must Be Paid For When Patient/Guest Is Released. Some Procedures Require A Deposit Be Made Before Treatment/Surgery.

I have read the Resort Requirements and understand the policies.

Owner Signature: _____ Emergency # _____ Team Initial: _____

PET CARE AGREEMENT

We board over 1,000 pets each year and a small percentage may have a medical emergency while in our care; therefore, we feel that it is necessary to plan ahead and know how you would like for us to proceed if an unforeseen emergency did occur.

Coco's Story

Coco is an 8 1/2 year old Boxer who came to board with us for 7 nights. She came into our practice happy with her backside wagging because she didn't have much of a tail. Coco stayed in one of our suites and was loved by our professional team daily. Her daily eating habits were tracked and she was walked three times a day for potty breaks. On the last day of her stay, one of our Animal Care Specialists noticed that Coco was not acting right so she immediately informed a nurse and doctor on staff. Coco had a low temperature, her gums were pail, her abdomen was bloated and her pulse was thready. The doctor immediately evacuated a lot of air from her stomach and after consulting with another veterinarian it was determined that Coco would need to have surgery or else she may pass away. There was no time to wait to hear from the owner. We are happy to say that Coco survived a very risky surgery.

It's unfortunate, but medical emergencies can happen at any time. In the case of Coco's story, the owner was frustrated and refused to see this case as a situation that we saved Coco's life but more like we had caused it. Just like humans, unexpected medical problems can occur at any time. Even professional sports athletes have been known to have medical emergencies and these are people we see has being in the best shape ever.

The question for you is; how do you want us to react if there is an emergency situation while your pet is staying with us? Of course, we will always try to contact you first on the emergency contact number you provide to us, but just in case we are unable to get a hold of you, we need a plan in place. It is always better to have a plan and not need one, than to need a plan and not have one.